

# Order Booking and Payment Flow Chart



## **Payments**

Payments can be done using two modes

#### 1) Bank Transfer or NEFT

Bank Transfer and NEFT Payment are to be made to the following Account:

| A/C Number:   | 0197102000003636   |
|---------------|--|
| A/C Name:     | Prime Softech Solutions Pvt. Ltd.                              |
| Bank Name:    | IDBI Bank  |
| Bank Address: | Padmavati Grace, Opp.Sunrise Super market, Bhabola, Vasai (W), |
|               |  |

Bank IFSC: IBKL0000197

Users are requested to inform MyClassAdmin through email (info@myclassadmin.com) about the payment made for faster processing of the request.

After the Payment is received, your test package will be activated within 1 working day.

#### 2) <u>Using Credit Card/Debit Card</u>

MyClassAdmin uses PayU Payment Gateway to accept Credit Card and Debit Card Payments.

Once you make the payment, your package will be activated on successfully completing the transaction.

## **Cancellation**

- 1) If you choose Bank Transfer/NEFT as mode of payment while placing the order, you can activate the booking by making payment to the given Bank Account. Failure to do so within 7 days, your order will be cancelled by the MyClassAdmin system.
- 2) Once booking is activated and package is made accessible, we do not allow any cancellations.

## Refund

- 1) We do not make any refund for unused tests.
- 2) Try out the free tests and then buy test package only if the free tests are working correctly on your computer. We do not refund for technical difficulty faced.